

Snapshot of Settlement Services in Canada

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What types of settlement services are needed at each stage of the settlement process?

THE STAGES OF NEWCOMERS' SETTLEMENT PROCESS			
Pre-Arrival	Initial Reception	Intermediate	Long-Term
In this stage newcomers are preparing for their move to Canada. They are also setting their expectation for their lives in Canada.	Once newcomers arrive, they have immediate needs such as basic information and referrals, language training, and temporary housing.	Once newcomers have initially settled, they are in need of securing longer-term employment, finding permanent housing, searching for education, etc., that establish their foothold in the country.	In the long-term stage newcomers begin developing a sense of attachment or belonging in Canada, without giving up their attachment and belonging to their home countries. It is at this stage that the deeper forms of integration and inclusion should occur.

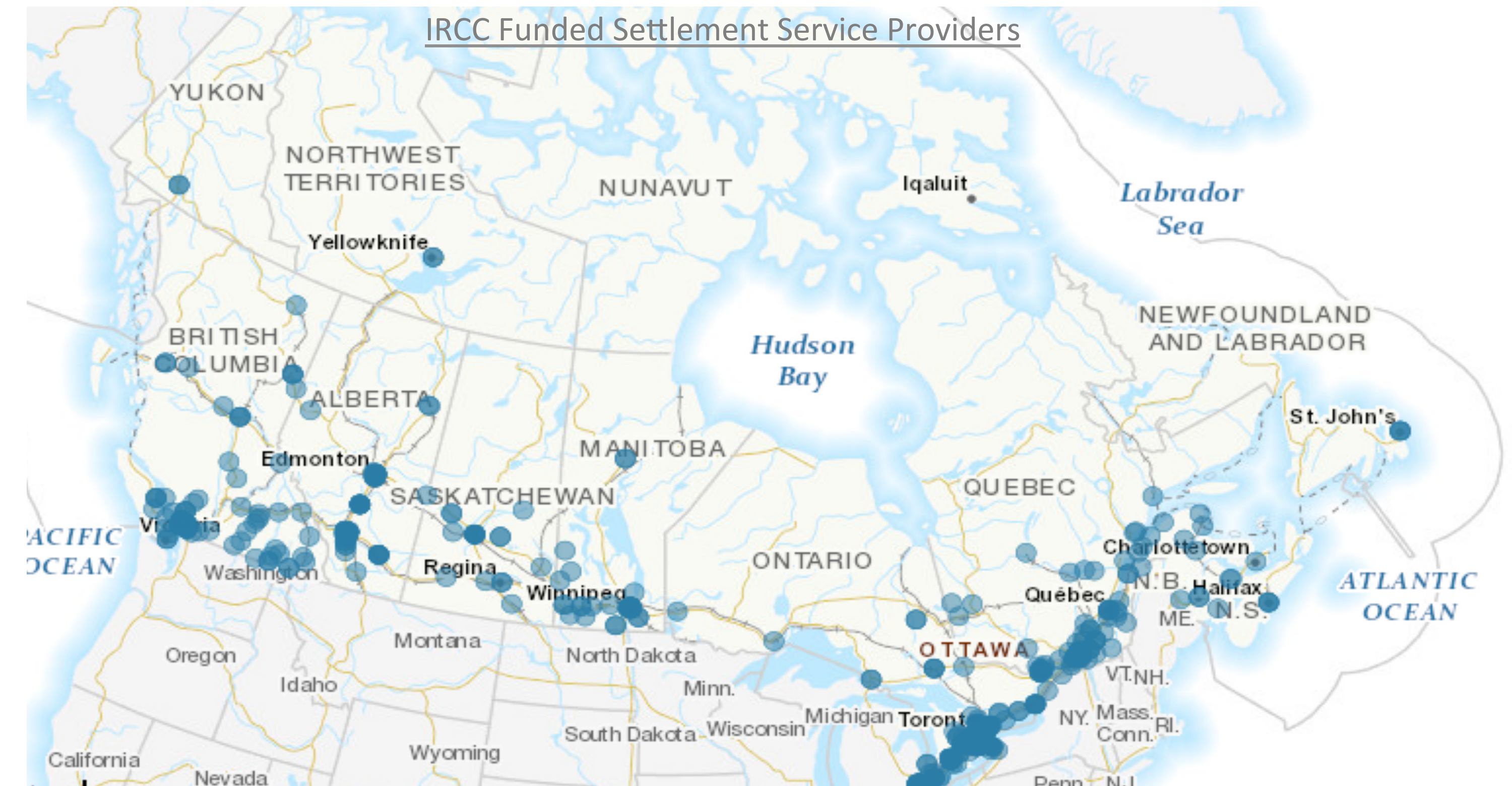
Source: The initial reception, intermediate and long-term stages are cited from Richmond & Shields, 2005, p.515.

From 2013 to 2016 the number of IRCC settlement clients increased by 53%, while cost per client decreased by 18%.
Are settlement services becoming more efficient?

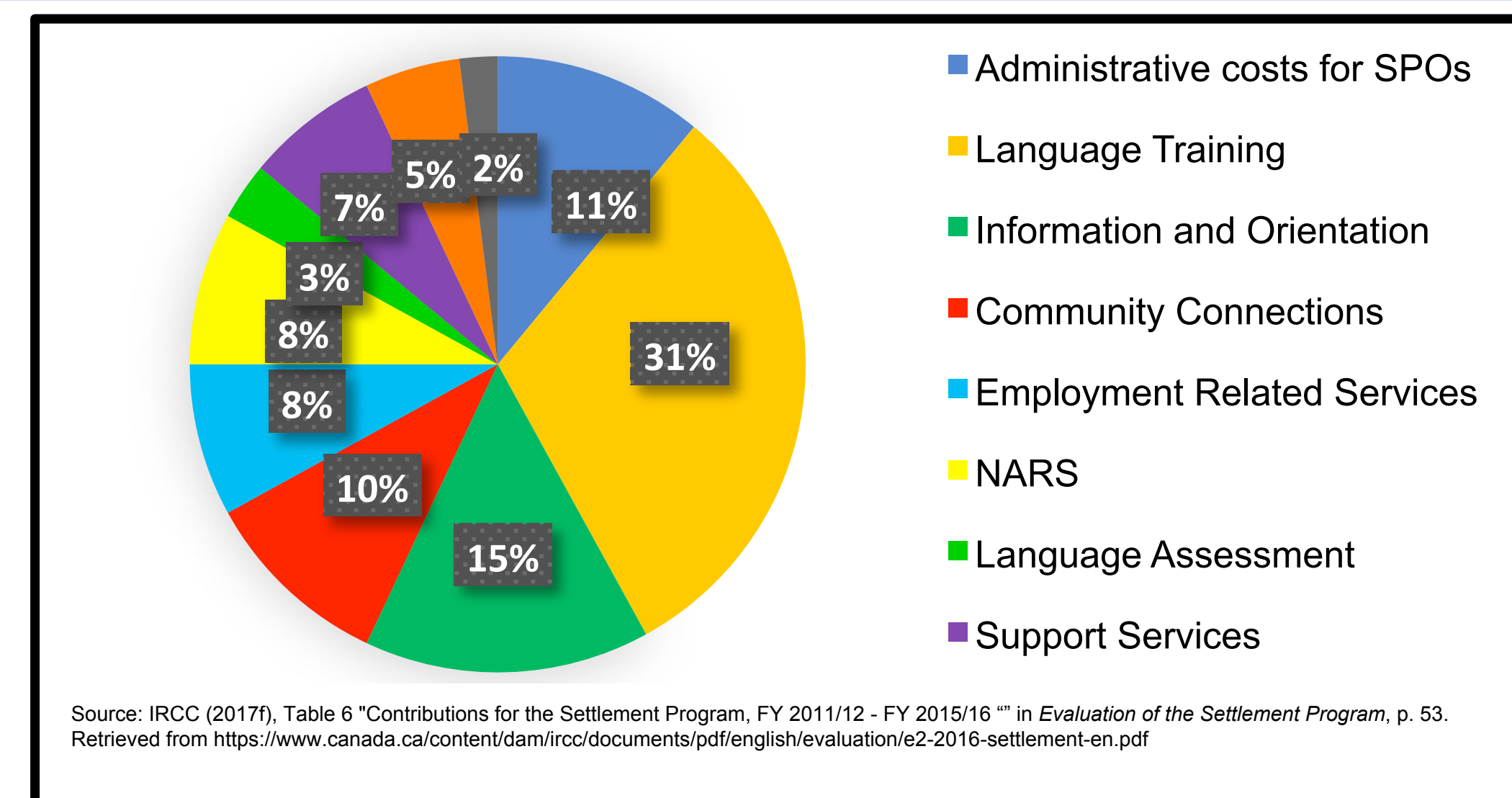
SETTLEMENT PROGRAM CONTRIBUTIONS PER CLIENT FY 2013/14-FY 2015/16				
	FY 2013/14*	FY 2014/15	FY 2015/16	% Change from FY2013/14 to FY2015/16
Settlement Program Contributions	\$463,488,220	\$575,736,724	\$578,437,254	25%
# of Unique Settlement Program Clients	262,452	362,661	401,453	53%
Contributions per Client (Overall)	\$1,766	\$1,588	\$1,441	-18%

Source: IRCC (2017f), Table 7 "Settlement Program Contributions per Client and By Immigration Category FY 2013/14 - FY 2015/16" in Evaluation of the Settlement Program, p. 54.

Settlement services are concentrated in metropolitan areas.
Should the sector continue expanding this way?



IRCC contributions for the settlement program, FY 2011/12- FY 2015/16



Source: IRCC (2017f), Table 6 "Contributions for the Settlement Program, FY 2011/12 - FY 2015/16" in Evaluation of the Settlement Program, p. 53. Retrieved from <https://www.canada.ca/content/dam/ircc/documents/pdf/english/evaluation/e2-2016-settlement-en.pdf>